

PAINTBALL and BATTLE BOWS POLICIES

By Submitting Payment You Agree To These Terms.

RESERVATION & PAYMENT: A reservation may be requested by calling, messaging us, or submitting your information via the “Contact Us” page. After your reservation has been accepted by Bill’s Extreme Paintball and Laser Tag, you will need to complete your booking within 24 hours of acceptance with full payment thru checkout on our website with a valid Visa, Mastercard, or Discover. (Unless other arrangements have been made with staff approval) Remaining balance for extra players added may be paid by cash, or credit card on the day of your event. More players can be added and paid for the day of the event.

REFUND, CANCELLATION, & POSTPONEMENT POLICY: If an event is canceled within 10 days of the scheduled date and Bill’s Extreme can fill your spot with another group, we will move your payment up to six months to another date of your choosing. If we aren’t able to fill your spot the payment made will be forfeited and cannot be moved or transferred to another event. Should your event need to be postponed for reasons other than inclement weather prior to 10 days of your event, Bill’s Extreme Paintball and Laser Tag will make every effort to reschedule your event up to 6 months for a \$25 postponement fee. Should inclement weather be the reason for postponement, your event will be rescheduled with no fee to a date mutually agreed upon by the customer and Bill’s Extreme Paintball and Laser Tag within 6 months of original booking date. Please read section titled Bad Weather. No payment will be refunded for any reason.

INCLEMENT WEATHER: There may be occasions when the weather does not cooperate with our scheduled party. Nevertheless, we can have the event in below freezing temperature slight mist or cold, as long as the ground surface is safe. In the event of bad weather (i.e. moderate to heavy rain, lightning, high winds, snow, ice, or severe cold), we reserve the right to reschedule your event for the safety of clients, guests, the staff, and Bill’s Extreme Paintball and Laser Tag equipment. If this should occur, the event will be rescheduled with no fee to a date mutually agreed upon by the customer and Bill’s Extreme Paintball and Laser Tag within 6 months of the original date booked. We ask that you wait until we are about 12 hours before the event so that both the customer and Bill’s Extreme can get a good look at the weather forecast. If the weather forecast is calling for lots of rain, snow, storms, or the temperature will be 38 degrees or below during the playtime we will recommend rescheduling. If your group wants to push forward on a cold day that is usually no problem.

ADULT SUPERVISION: An adult is required to be on site during each event. Adults are welcome to join in the fun. Each party is hosted by a Bill’s Extreme Paintball and Laser Tag game ref whose job is to share expert tips, motivate, and supervise the play. Groups with players under 12 year old must have at least two adults playing with them.

ALCOHOL/DRUGS: Alcohol is not allowed at our Marionville location. The sole objective of this policy is to protect the customers, guests, employees, and Bill’s Extreme Paintball and Laser Tag equipment. Drugs of any sort will not be tolerated at a Bill’s Extreme Paintball and Laser Tag event and any observed use of illegal narcotics will result in the immediate termination of the event.

PRIVACY POLICY: Bill’s Extreme Paintball and Laser Tag are committed to protecting your privacy. We use the information collected on the site to make booking with Bill’s Extreme Paintball and Laser Tag as

simple as possible and to enhance your overall experience. We do not sell, trade, or rent your personal information to others and your credit card information is not stored in our system.

PROPERTY DAMAGE: Bill's Extreme Paintball and Laser Tag reserve the right to charge client's credit card for damages to any equipment resulting from willful or careless treatment by client and/or client's guests.

INJURIES/WAIVER OF LIABILITY: Bill's Extreme Paintball and Laser Tag and its agents assume no responsibility for any injuries sustained on client's property or their designated location. All liability for damages or injuries is the sole responsibility of the client and/or host. By remitting the payment to book the event, the client acknowledges taking full legal responsibility for each guest attending the event and agrees to hold Bill's Extreme Paintball and Laser Tag and its agents faultless of any and all liability in conjunction with the party or event.

PHOTOS: Bill's Extreme Paintball and Laser Tag may take pictures at your party to post on our website or other social media as an example of the fun our parties provide. If you would prefer that our game referees not take pictures, please let us know and remind the game referee on-site before your party begins.

TIPS: Game Referees are there to make sure your guests have the best time possible during your event. They tutor, inspire, and entertain. Therefore, tipping for great service and a wonderful party experience is always appreciated.